

MRL Bulletin 2004

Bimonthly list of selected titles of books and articles recently received (arranged by locally assigned subject headings.) City of Detroit and County of Wayne Employees who have a current Detroit Public Library card, registered with the Municipal Reference Library, may request these materials. Registered employees may also be kept abreast of current literature concerning their work projects.
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[January/February 2004](#)

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April-June 2004

1. ACCOUNTING-GOVERNMENT

037399590

Governmental and Non-profit Accounting: Theory and Practice. Robert J. Freeman and Craig P. Shoulders.

7th Edition. Upper Saddle River, NJ, Prentice Hall, 2003. 785p. (Charles T. Horngren Series in Accounting).

R657.836 L99f 2003

2. BUDGET

037112704

Budgetary Politics in American Government. James. J. Gosling.

3rd Edition. New York, NY, Routledge, 2002. 252p.

Takes a comparative approach to the subject of public budgeting, examining budgetary politics at the federal, state, and local government levels.

R336.73 G936b

3. CITY PLANNING

038175007

Toward the Livable City. Edited by Emilie Buchwald.

1st Edition. Minneapolis, MN, Milkweed Editions, 2003. 301p.

Introduces a range of perspectives about creating successful liveable cities.

R307.3416 T65

4. CIVIL ENGINEERING-CONTRACTING OUT

036993195

"You Get What You Pay For: Evaluating Engineering Services." Mark C. Young.

(*Missouri Municipal Review*, January 2004, p. 14+.)

Discusses use of the bid process and qualification based selection (QBS).

5. COLLEGES AND UNIVERSITIES

036227529

"Estimating the Impacts of Urban Universities on Neighborhood Housing Markets: An Empirical Analysis." Alvaro Cortes.

(*Urban Affairs Review*, v. 39, no. 3, January 2004, pages 342-375).

The study finds that the characteristics of neighborhoods abutting universities are significantly different from neighborhoods citywide.

6. COMMUNITY DEVELOPMENT-JERSEY CITY

036992478

"Jersey City is Creating Golden Neighborhoods." Stan Eason.
(*New Jersey Municipalities*, January 2004, p. 26+.)

7. DETROIT-NEIGHBORHOODS-HISTORY
037396281

Detroit's Paradise Valley. Ernest H. Borden.

Charleston, S.C., Arcadia, 2003. 128p. (Images of America).

From 1920 to the 1960s Paradise Valley embodied an era of economic growth, first class entertainment and new opportunities for Detroit's, black community.

R977.402 B644d

8. DETROIT-WATER POLLUTION
036239409

PCB/Mercury Minimization Program Update. Detroit Water and Sewerage
Department.

Detroit, MI, The Department, 2003. vp.

R363.7284 D4845p

9. ECONOMIC DEVELOPMENT
036992965

"The Meds and Eds in Urban Economic Development." Carolyn Adams.

(*Journal of Urban Affairs*, v. 25, no. 5, pages 571-588).

Medical and higher education institutions have become centerpieces of urban economies, employing large numbers, purchasing goods and service, and anchoring neighborhoods by their land investments.

10. EMPLOYEES-TRAINING OF
036992312

"Customized Training Becomes a Reality." Albert Kroll.

(*New Jersey Municipalities*, December 2003, p. 26+.)

Unlike any other time in our nation's history, we face a global economy that richly rewards the skilled and equally punishes the unskilled.

11. FINES

036992825

"Focus on Administrative Fines." Anne Finn.

(*Minnesota Cities*, January 2004, p. 6+.)

A number of stakeholders believe that local regulatory ordinance enforcement belongs at the local level and can take pressure off the overburdened county court systems.

12. HIGH TECHNOLOGY INDUSTRIES

036993120

"High-Tech Location in Five Metropolitan Areas." Darrene Hackler.

(*Journal of Urban Affairs*, v. 25, no. 5, pages 625-640).

This study addresses the intersection between local priorities to become a high-tech haven and how local policies affect the locational decisions of high-tech industry.

13. HOURS OF WORK

036992320

"The FLSA: Public Employees and Compensatory Time." Gerald L. Dorf.

(*Missouri Municipal Review*, January 2004, p. 17+.)

14. INTERLOCAL RELATIONS

035118612

Brookings-Wharton Paper on Urban Affairs, 2002. William G. Gale and Janet
Rothenberg Pack, editors.

Washington, D.C., Brookings Institution Press, 2002. 214p. (Paper on Urban Affairs).

One of the articles in this issue is entitled "Should Suburbs Help Their Central City?"

R330.91732 B791 2002

15. LEAD-LAW AND LEGISLATION

036375575

Lead Reporting Guide. U.S. Environmental Protection Agency.

Rockville, MD, Government Institutes, 2001. vp.

Examines EPA's new classification of lead and provides regulated facilities with a step-by-step look at how to complete and submit the required EPCRA section 313 release reports.

R344.0472 L469

16. LIBRARIES-CENSORSHIP

036992361

"Public Libraries and the Internet: The Supreme Court Upholds Funding Conditions Mandating Internet Filters. Deborah Caldwell-Stone.

(*Municipal Lawyer*, November/December 2003, p. 16+.)

The Deputy Director of the American Library Association's office outlines the scope of the decision, and the regulatory environment associated with CIPA, in this article for Intellectual Freedom. CIPA=Children's Internet Protection Act.

17. LIVING WAGE

037185908

Ending Poverty As We Know It: Guaranteeing a Right to a Job at a Living Wage.

William P. Quigley.

Philadelphia, PA, Temple University Press, 2003. 245p.

This book makes us believe that American can really change for the better and provide a decent job, and a fair wage to hard working families.

R331.215 Q4e

18. POLICE ADMINISTRATION

037084788

Contemporary Municipal Policing. William P. McCarney and others.

Boston, MA, Allyn and Bacon, 2003. 354p.

R363.20973 M125c

19. PUBLIC HEALTH

036992890

"A Case of Neglect." Katherine Barrett and others.

(*Governing*, v. 17, no. 5, February 2004, p. 22+.)

A special report on why America's health care system is getting worse, even though medicine is getting better.

20. PUBLIC-PRIVATE PARTNERSHIP

038345303

Contracting Out Government Services. Edited by Paul Seidenstat.

Westport, CT, Praeger, 1999. 255p.

Analyzes contracting out, the most widely used method of privatization.

R352.53281 C768

21. PUBLIC WORKS

036239714

Public Works Services: Local Government Delivery Choices. Evelina Moulder.

Washington, D.C., International City/County Management Association, 2003. 104p.

(Special date issue no. 3).

Survey of municipalities with different modes of public works service delivery.

R352.7 M86p 2003

22. PURCHASING

036993336

"P-Card Utilization in Municipal Government: Advantages and Concerns." John L. Daly and Michael A. Buehner.

(*Journal of Public Procurement*, v. 3, no. 1, 2003, p. 75+.)

P-card (i.e., procurement card) programs have been praised as innovative means for procurement systems to save fiscal resource for municipal government while granting greater purchasing discretion for departmental end-users.

23. SPECIAL ASSESSMENTS

037112696

Special Assessment: A Study in Municipal Finance. Victor Rosewater.

Honolulu, HI, University of the Pacific, 2002. 152p.

R336.014 R75s

24. STREET LIGHTING

036992817

"Streetlights." Mike Laberge.

(*Maine Townsman*, January 2004, p. 17+.)

Energy use, safety and looks are key issues.

25. TAXATION-SALES-MISSOURI

036993252

"Sales Tax and the City Clerk." Jane Pickett Sharon.

(*Missouri Municipal Review*, January 2004, p. 7+.)

In the wake of discussions about Internet sales and special legislation declaring sales tax holidays, a few frequently asked questions about sales tax and the clerk's duties are reviewed here.

26. TEAMS

036992411

"The Manager As Coach: Increasing the Effectiveness of Elected Officials." Carl H. Neu Jr.

(*IQ Report*, v. 35, no. 10, October 2003, Entire Issues).

The local government manager must play a coaching role in helping elected officials and other residents perform effectively and successfully, both individually and as a team.

27. TELECOMMUNICATIONS

036992379

"A New Land Use in Downtown; How Cities are Dealing With Telecom Hotels."

Jennifer Evans-Cowley.

(*Journal of Urban Affairs*, v. 25, no. 5, pages 551-570).

Telecom hotels, also know as telco hotels, carrier hotels, telehouse, data centers or collocation facilities, function as central facilities where information technology companies congregate to interconnect their networks and equipment for efficient transfer of electronic data. Telecom hotel owners provide the broadband upgradeable network and the facility in which customers locate.

28. WHISTLE BLOWING

038379203

Whistleblowing: When It's Works-And Why? Roberta Ann Johnson.

Boulder, CO, L. Rienner Publishers, 2003. 171p.

R174.4 J636w

January/February 2004

1. ACCOUNTING-GOVERNMENT

036228097

"GASB 34: Preparing for the Audit." Margaret Melrose.

(*The Municipality*, v. 98, no. 10, October 2003, p. 373+.)

In order to implement the new standard, additional information preparation is required.

2. BROWNFIELDS

036227651

"Private Initiative and Public Responsibility for the Redevelopment of Industrial Brownfields: Three Baltimore Case Studies. Marie Howland.
(*Economic Development Quarterly*, v. 17, no. 4, November 2003, pages 367-381.)
This article examines three case studies of brownfield redevelopment in Baltimore, Maryland, to refine understanding of the boundary between privately and publicly initiated brownfield redevelopments.

3. BUSINESS WRITING

037185833

The Business Style Handbook: An A-to-Z Guide for Writing on the Job with Tips From Communications Experts at the Fortune 500. Helen Cunningham and Brenda Greene. Chicago, IL, McGraw-Hill, 2002. 285p.

This helpful grammar reference focuses on writing issues identified as most important in the workplace by communications executives from the Fortune 500.
R808.06665 C917b

4. CHILD ABUSE-PREVENTION

036227297

"Officials Can Help Prevent Child Abuse. Gwendolyn L. Harris.
(*New Jersey Municipalities*, November 2003, p. 18+.)

5. CITY PLANNING

037073963

The American City: What Works, What Doesn't. Alexander Garvin. 2nd Edition. New York, NY, McGraw-Hill, 2002. 560p.
R 711.40973 G199a 2003

6. CITY PLANNING

036227180

"Do Plans and Zoning Matter? Michael Neuman.
(*Planning*, December 2003, p. 28+.)
The answer is yes and this article tells you why.

7. CITY PLANNING

036876713 036240670

Making Places Special: Stories of Real Places, Made Better by Planning. Gene Bunnell.

Chicago, IL, American Planning Association, 2002. 588p + CD-rom.
First person accounts describe how planning helped to weave local geography, history, economy and society into a distinctive community fabric in 10 exceptional "best places from Block Island, Rhode Island to San Diego, California".
R307.1216 B884m

8. CITY PLANNING

037169670

Redesigning Cities: Principle, Practice, and Implementation. Jonathan Barnett. Chicago, IL, American Planning Association, 2003. 312p.
Explains how design can reshape suburban growth patterns, revitalize older cities and retrofit metropolitan areas where earlier development decisions went wrong.
R307.1216 B264r

9. CITY PLANNING

037077154

Urban Development: The Logic of Making Plans. Lewis D. Hopkins.
Washington, D.C., Island Press, 2001. 292p.

Explores the concepts behind plans, some that are widely accepted but seldom examined and others that modify conventional wisdom about the use and usefulness of plans.

R307.1216 H775u

10. COMMUNITY DEVELOPMENT

036227669

"Housing and Community Development Policy." G. Thomas Kingsley and others.
(*Journal of Urban Affairs*, v. 25, no. 4, 2003, pages 427-447).

3 articles discuss Hope VI, housing solutions, neighborhood density and development organizing.

11. CREATIVE ABILITY

036228253

"Chasing the Rainbow." Christopher Swope.

(*Governing*, v. 17, no.1, October 2003, p. 18+.)

Is a gay population an engine of urban revival? Cities are beginning to think so.

12. DETROIT-BRIDGES

036992189

Plans of the U.S. General Services Administration and the Detroit International Bridge Company regarding improvements to border crossing facilities at the Ambassador Bridge.

Detroit, MI, Detroit City Planning Commission, 2003. 6p.

VF Detroit-Bridges

13. DETROIT-COMMUNITY DEVELOPMENT

036239177

Woodward-Mid City Feasibility Study Final Report.

Prepared by the Detroit Renaissance Foundation, the City of Detroit, Mid City Citizens District Council; prepared by McCormack Baron & Association, Inc. (Feasibility Study Final Report). 1992. vp.

The focus of this study is to foster the redevelopment of the multi-block area founded by Woodward Avenue, East Forest, John R. and the east-west alley of south of East Willis know as the Mid-City/ Medical Center District.

R 307.3416 W871

14. DETROIT-HISTORIC PRESERVATION

033601965

South Cass Corridor Intensive Level Survey, June 2002.

Conducted for the University Cultural Center Association by Cornerstone Building Company L.L.C. Detroit, MI, 2002. Looseleaf. vp.

This study was performed to coordinate and facilitate planning activities; to identify resources that might benefit from the historic tax credits and to document the significance of property that may be subject to development pressures in the future.

R720 S726

15. DETROIT-HOUSING REHABILITATION

018482993

A Housing Rehabilitation Strategy for Core City Neighborhoods, Inc.

Detroit, MI, Gerald Luedtke and Associates, 1990. 49p.

Provides information, which can be readily used for preparing rehabilitation-funding proposals to government agencies foundations, banks, and non-profit sponsors.

R711.4 H816

16. DETROIT-LIVING WAGE

036992171

Living Wage Ordinance Compliance.

Detroit, MI, City Council Fiscal Analyst, 2003. v.p.

Includes attachment Living Wage Ordinance Monitoring and Complaint Process Internal Rules and Procedures.

VF Minimum Wage- Living Wage

17. DETROIT-RECREATION

036231828

Five-Year Detroit Recreation Plan, 2003-2007.

Prepared by the Detroit Recreation Department. Detroit, MI, Recreation Department, 2003. 82p. (Revised 3/27/03).

R711.558 D484f 2003

18. DETROIT-WATERFRONT

036227891

Reflecting the Riverfront.

Taubman College of Architecture and Urban Planning, University of Michigan, 2003
Detroit Design Charrette. Ann Arbor, MI, Taubman College of Architecture and Urban Planning, University of Michigan, 2003. 33p.

This study reflects the work of the East Riverfront Task Force whose goal is to create a vision to improve the east riverfront. In this publication are strategies for implementing these plans.

R307.1216 R259

19. DISASTER PREPAREDNESS

036228246

"Homeland Security; Trends in the U.S. Roger L. Kemp.

(*New Hampshire Town and City*, October 2003, p. 16+.)

20. DISCRIMINATION IN EMPLOYMENT

037134831

Making Diversity Work? 7 Steps for Defeating Bias in the Workplace. Sondra Thiedermann.

Chicago, IL, Dearborn Trade Publishing, 2003. 199p.

Provides executives and managers with a step-by-step strategy for minimizing bias and maximizing the ability to manage diversity effectively.

R658.3008 T346m

21. DRUG TESTING

036226778

"Drug and Alcohol Testing in the Workplace." Omniah Ebeid.

(*Current Municipal Problem*, v. 29, no. 4, 2003, p. 482+.)

This paper will attempt to provide an overview of the law regarding drug testing policies and programs, and will provide a practical guide to cities as employers in enacting or amending current policies.

22. E-GOVERNMENT

033599862

E-Government: Planning, Funding, and Outsourcing. Patricia D. Fletcher and others. Washington, D.C., International City/County Management Association, 2001. 50p. (Special Data Issue No. 5, 2001).

Examines the planning and strategy of developing a Web presence, barriers to successful implementation of e-government, and changes in government brought on by e-government.

R352 F636e

23. EDUCATION

036990308

"Education Attainment and Metropolitan Growth." Paul D. Gottlieb and Michael Fogarty.

(*Economic Development Quarterly*, v. 17, no. 4, November 2003, pages 325-336.)

This study explores the relationship between educational attainment at the bachelor's degree level and subsequent economic growth in U.S. metropolitan areas.

24. EMPLOYEES-DISMISSAL OF

036227461

"Removal of Public Employees: First Amendment Consideration." Roger Huebner and Jerry Zarley.

(*Current Municipal Problems*, v. 30, no. 2, 2003, p. 139+.)

25. GRANTS-AIDS

037146603

National Guide to Funding in Aids.

Compiled by the Foundation Center. Edited by Jeffery A. Falkenstein.

3rd Edition. New York, NY, the Foundation Center, 2003. 180p.

Features foundations, direct corporate givers, and public charities that have stated or demonstrated an interest in funding AIDS related services.

R361.7632 N2131 2003 GR-CTR For Use In Library Only

26. GRANTS-PUBLIC HEALTH

036428523

National Guide to Funding in Health.

Compiled by the Foundation Center. Edited by Jeffery A. Falkenstein.

8th Edition. New York, NY, Foundation Center, 2003. 2684p.

Contains a total of 10,638 entries including 9,126 grantsmaking foundations, 388 direct corporate giving programs and 1,124 public charities that have show a substantial interest in health.

R610.7025 N213 2003 GR-CTR For Use In Library Only

27. INSURANCE-HEALTH

036227636

"When Employers Fund Retiree Health Care." Kathleen Jenk Harm.

(*Public Management (PM)*, v. 85, no. 11, December 2003, p. 4+.)

The purpose of this article is to provide a framework for examining the retiree health

care program to be offered by a governmental entity, compared with what is offered in other jurisdictions, and to point to the anticipated problems in covering the projected costs to the employer and to the employee/retiree.

28. MICHIGAN-INTERLOCAL RELATIONS

036217686

Michigan's Legal Tools For Cooperative Arrangements.

Prepared by Miller, Canfield, Paddock and Stone, PLC. Detroit, MI, Southeast Michigan Council of Governments, 2003. vp. (Making joint public services work in the 21st century).

Includes information on evaluating authority for cooperative arrangements and a memorandum of legal authority for intergovernmental cooperation.

R352.0095 M582

29. MICHIGAN-LAND USE

036227644

"How Much Development Is Too Much?" A New Guidebook Provides Some Answers." Michele Manning.

(*Planning & Zoning News*, v. 22, no. 1, November 2003, p. 5+.)

30. OFFICE PRACTICE

036750256

The Office Professional's Guide: The Essential Reference for the Modern Office. Erin Mckean.

New York, NY, Oxford University Press, 2003. 463p.

Includes practical advice on business writing as well as type of grammar, spelling and punctuation. Appendices include business terms in other languages as well as a glossary of business and finance terms.

R651 O32

31. PENSIONS-INVESTMENT

036227115

"Bad New Bear." Penelope Lemov.

(*Governing*, v. 17, no. 2, November 2003, p. 43+.)

Issuing bonds to cover pension contributions or boost assets can backfire when investment returns falter.

32. PERFORMANCE APPRAISAL

037051894

Performance Appraisal: State of the Art in Practice. James W. Smither, Editor. 1st Edition. San Francisco, CA, Jossey-Bass Publishers, 1998. 579p. (The Professional Practice Series).

Provides a comprehensive survey of state-of-the-art methods and ideas and translates the latest research into nuts-and-bolts guidance to the most critical and timely issues faced.

R658.3125 P4163

33. PERFORMANCE MEASUREMENT

036431006

Comparative Performance Measurement: FY 2001 Data Report.

ICMA Center for Performance Measurement. Washington, D.C., International City/County Management Association, 2002. 578p.

Provides comparative data on police, fire, neighborhood and support services for 100 cities and counties. Includes sections on risk management function characteristics in various cities and counties.

R307.76097 C738

34. PERFORMANCE MEASUREMENT-MICHIGAN

036226547

"Monitoring Local Government Fiscal Health." Robert Kleine and others.
(*Government Finance Review*, June 2003, p. 19-23).

The state of Michigan had devised a new set of ratio indicators to help state officials identify fiscally troubled governments before problems reach crisis.

35. PORTS

036226893

Homeland Security Protecting Strategic Ports.

Washington, D.C., U.S. House of Representatives, 2003. 205p.

VF Ports

36. POVERTY-MINNEAPOLIS, MINNESOTA

037189744

Clearing the Way: Deconcentrating the Poor in Urban America. Edward G. Goetz.

Washington, D.C., Urban Institute Press, 2003. 313p.

Explores the cases for and against deconcentrating the poor, the programs used to pursue this goal, and the research used to evaluate the success.

R363.556 G555c

37. PUBLIC-PRIVATE PARTNERSHIP

036227156

"Point/Counterpoint: New Public Management and Bureaucracy Versus Business Values and Bureaucracy." Fred Thompson and Hugh T. Miller.

(*Review of Public Personnel Administration*, v. 23, no.4, December 2003, pages 328-343).

38. RADIO COMMUNICATION

036227206

"Radio Daze." John DeWitt.

(*American City and County*, November 2003, p. 42+.)

Wireless signals are stumbling all over each other, which is not a serious problem, unless you are a fireman, a rescue squad, or the police.

39. REDLINING

036227198

"Urban Policy Forum: Insurance Redlining." Gregory D. Squires.

(*Journal of Urban Affairs*, v. 25, no. 4, 2003, pages 391-410).

Point and counterpoint regarding racial profiling, insurance and redlining.

40. REGIONAL GOVERNMENT

036227289

"Building Regional Communities." Robert E. Sokolowski.

(*Pennsylvania Borough News*, v. 3, Issue 11, November 2003, p. 10+.)

Regional Councils are locally-created, flexible organizations that concentrate and take on the character of the communities and the region they serve.

41. REGIONAL GOVERNMENT-CHICAGO, IL
036227677

"Regionalism in Metropolitan Chicago: A Work in Progress." David K. Hamilton.
(*National Civic Review*, v. 91, no. 1, Spring, 2002, p. 63+.)

This assessment of regional government in metropolitan Chicago focuses on two organizations, Metropolis 2020 and the Metropolitan Mayors Council, and identifies areas for further improvement.

42. REGIONAL PLANNING
036504927

Regionalism on Purpose. Kathryn A. Foster.

Cambridge, MA, Lincoln Institute of Land Policy, 2001. 44p.

Presents case studies of regional experiences in Louisville, Silicon Valley, Denver, Minneapolis-St. Paul, Cape Cod, and Chicago which illuminate the challenges as these communities pursue regionalism for political, economic and multiple purposes respectively.

R307.764 F774r

43. REQUEST FOR PROPOSALS
036227685

"Bulletproof RFPs." Michael Asner.

(*IQ Report*, v. 35, no. 9, September 2003, Entire Issue).

This report looks at the steps in RFP process, including areas of uncertainty and risk, and offers recommendations for successful procurement.

44. RISK MANAGEMENT
036228329

"Risk and the Outsourcing of Risk Management Services: The Case of Claims Management." Peter C. Young and John Hood.

(*Public Budgeting & Finance*, v. 23, no. 3, Fall 2003, p. 109+.)

This article examines the outsourcing of claims management services by reviewing the research on outsourcing risks and by interviewing leading practitioners.

45. SAFETY
036227172

"Homeland Security: Trends in America." Roger L. Kemp.

(*Colorado Municipalities*, December 2003, p. 13+.)

Local public officials have developed new emergency management practices, applied new computer software to this field, and have begun to modify local codes to enhance safeguards to protect citizens.

46. SCHOOL FINANCE-PHILADELPHIA
036227271

"Rejuvenating Philadelphia's School Infrastructure: The School District's \$1.5 Billion Capital Improvement Program."

(*Greater Philadelphia Regional Review*, Fall 2003, p. 20+.)

A newly announced program will pump new money and new life into the city's aging school system.

47. STRESS
036227255

"Chronic Career Stress: What It Looks Like and What to Do About It." Joseph

LaBeau.

(*Public Management (PM)*, November 2003, p. 8+.)

48. TRANSPORTATION DEVELOPMENT

036227594

"How Can My City Benefit From A Transportation Development District (TDD)? James E. Mello and Robert D. Klahr.

(*Missouri Municipal Review*, October/November 2003, p. 5+.)

49. VIOLENCE-YOUTH-PREVENTION

037112548

Murder is No Accident: Understanding and Preventing Youth Violence in America.

Deborah Prothrow-Stith and Howard R. Spivak.

1st Edition. San Francisco, CA, Jossey-Bass, 2004. 279p.

A clear, compelling, and much needed examination of what causes youth violence in small towns and big cities all over America. Offers information on how one community was able to curb youth violence in its neighborhoods.

R303.6083 P946m

50. VIRTUAL WORKPLACE

036227966

"The Commute Goes On." Michele Mariani.

(*Governing*, September 2003, p. 23+.)

Despite technology that makes it relatively easy to work from home, few employees are interested in such an arrangement.

51. WATER SUPPLY

036530757

Planning and Managing Reliable Urban Water Systems. Robert J. Harberg.

Denver, CO, American Water Works Association, 1997. 237p.

This handbook examines the nature of reliability and its usage in other types of utilities, methods of gaining public input and the role of water conservation and shortage response.

R363.61 H213p